



An initiative of



City of **HOBART**

Hello Hobart Passport to Hobart

1. The Promoter is the Hobart City Council, 50 Macquarie Street, Hobart Tasmania 7000 ABN 39 055 343 428.
2. Information on how to enter, and the vouchers, form part of these conditions of entry. Entry into this promotional campaign is deemed acceptance of these conditions of entry.
3. The campaign period commences on **Wednesday 23 March 2022 at 10.00 am (EDST)** and concludes on the earlier of:
 - a. **Sunday 8 May 2022 at 11.59 pm (EDST); or**
 - b. When the total amount of vouchers available set-out in clause 10 below is exhausted.
4. Redemption for the voucher(s) is only available through the *Stamp Me Loyalty* phone application under the Rewards section.
5. There are two types of redeemable voucher(s):
 - a. A \$10 voucher for signing up to the Stamp Me Loyalty application referred to as the 'Welcome Voucher'. This voucher is available once per account, over the campaign period.
 - b. A \$20 voucher will also be made available to participants once they have collected three (3) eligible stamps on the Stamp Me Loyalty application. This voucher is referred to as the 'Reward Voucher'.
6. Each participant will need to create their own Stamp Me Loyalty account to receive vouchers. In order to sign up, the name of the participant and a current email address are to be provided to enable an account to be created.
7. All vouchers are GST inclusive and are in Australian dollars.
8. All vouchers, regardless of when they are uploaded to a participant's Stamp Me Loyalty account, will expire 8 May 2022 at 11.59 pm (EST).
9. The boundary of the 'Hello Hobart' campaign is defined as the municipal area of the Hobart City Council as set out in section 18 of the *Local Government Act 1993* (Tas). All participating venues will be located within this boundary and listed on the Hello Hobart website (hellohobart.com.au/passport).
10. The total amount of vouchers available across the campaign period is \$55,000, of which \$25,000 (2,500 x \$10) is allocated to the Welcome Vouchers and \$30,000 (1500 x \$20) is allocated to Reward Vouchers. Once the total number of vouchers for a class of vouchers (i.e. either the Welcome Vouchers or the Reward Vouchers) has been allocated, there will be no further vouchers available for that class of voucher unless the Council elects to provide more funding for vouchers in that class in its sole and absolute discretion.

'Welcome Voucher'

11. In order to claim the Welcome Voucher, the voucher holder must make a purchase at a participating venue, which are listed on the Hello Hobart online directory (hellohobart.com.au/passport).
12. A minimum purchase of \$20 inclusive of GST, must be made at the participating venue to redeem the Welcome Voucher.
13. Only one voucher can only be redeemed per bill. For example, if a bill is for \$60, only one \$10 Welcome Voucher or one \$20 Reward Voucher is entitled to be used for that bill.
14. It is the responsibility of the voucher holder to ensure that their voucher is applied to the total at the participating venue.
15. If a Welcome Voucher has been used at a venue, a stamp cannot then also be applied to the customer's account.

'Reward Voucher'

16. A total of three (3) stamps must be collected within the campaign period listed in item 3 to receive a Rewards Voucher. To be issued a voucher, the participant must scan the QR code at the venue after making an eligible purchase.
17. An eligible purchase is a minimum purchase amount of \$20, inclusive of GST, made in a participating venue on food or drinks, or a combination of both food or drink, in one sitting. This minimum purchase amount is the total remaining after any other discounts have been applied.
18. A stamp can only be issued once, per account, for every 12 hours, regardless of the number of eligible purchases made.
19. Only one (1) stamp can be issued per transaction.
 - a. In the case of a group of customers splitting a bill for payment, then only one (1) Stamp may be issued to the first paying participant. No further stamps are to be issued to the remaining paying participants relating to the split bill.
 - b. If a bill is for in-excess of multiple value of the \$20, for example \$60, a participant is still only entitled to one (1) stamp to be issued.
20. Once three (3) stamps are successfully collected, then a \$20 Rewards Voucher will be included under the Rewards section of the Stamp Me application. The Rewards Voucher can be used at any participating food/beverage venues (as outlined in item 9). There are no restrictions on timing/days for the vouchers to be used as long as it is in the redemption period as listed in item 3.
21. The Stamp Me application will then remove all stamps and the collection of the stamps resets.
22. There is no maximum amount of \$20 Reward Vouchers that a single participant can claim during the campaign period, with the exception that the budget allocation, as listed in Item 10, becomes exhausted, or if there is reasonable suspicion that a participant is fraudulently using the application.
23. A minimum purchase of \$20 inclusive of GST, must be made at the participating venue to redeem the Reward Voucher.

All voucher terms

24. Employees of participating venues are ineligible to earn stamps or redeem vouchers at their place of employment.
25. It is the responsibility of the voucher holder to ensure that their voucher is applied to the total at the participating venue.

26. All vouchers must be taken as offered and no exchange is available. Vouchers are not redeemable for cash.
27. Vouchers are only to be used for the purpose of purchasing food, beverages, or both food and beverages (after any applicable discounts are applied). It does not apply to the purchase of any retail goods, products or services sold.
28. Only one (1) voucher can be redeemed at any given time.
 - a. In the case of a group of customers splitting a bill for payment, then only one (1) Voucher may be redeemed by the first paying customers. No further vouchers are to be redeemed by the remaining paying customers relating to the split bill.
 - b. In the case a participant who has more multiple vouchers, for example a \$20 Reward Voucher & \$10 Welcome Voucher to spend, then only one (1) voucher can be redeemed. The participant is entitled to determine which voucher they wish to redeem.
29. Vouchers will be deemed to be accepted at the time they are posted to each participant's account. No responsibility will be taken for lost, late or misdirected entries.
30. No responsibility will be held for lost vouchers. The Promoter takes no responsibility for the condition of items supplied by businesses.
31. Each participant warrants that they are over the age of 18.
32. Abide by the Users Terms and Conditions as listed on the Stamp Me Loyalty application as listed (<https://stampme.com/users-terms-and-conditions/>)
33. The Promoter will take the necessary steps to ensure that any personal information provided by entrants in this competition to the Promoter remains confidential and is only used for the purposes of this competition. The Promoter will not sell, trade or make available your personal information to others beyond the use of the Stamp Me Loyalty application.
34. The Promoter's decision in relation to any aspects of the campaign is final and binding on every person who enters and no correspondence will be entered into.
35. The Promoter shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for any personal injury suffered or sustained in connection with any voucher(s) except for any liability which cannot be excluded by law. The Promoter will not be responsible for any incorrect, inaccurate or incomplete information communicated in the course of or in connection with this promotion if the deficiency is occasioned by any cause outside the reasonable control of the Promoter including without limitation technical malfunctions or failures.
36. The Promoter reserves the right in its sole discretion to disqualify any individual who the Promoter has reason to believe has breached any of these conditions, or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the promotion. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
37. The Promoter reserves the right to vary these terms and conditions in its sole and absolute discretion.
38. All entries become the property of the Promoter. The Promoter collects personal information about you to enable you to participate in this promotion but no further use of this information will be made. To facilitate your participation, the Promoter may disclose your personal information to other companies associated with this promotion. If you do not provide your personal information, the Promoter will not be able to enter you into this promotion.
39. If for any reason this promotion is not capable of running as planned, due to any causes beyond the control of the Promoter, which affect the administration security, fairness or integrity or proper conduct of this promotion, the Promoter reserves the right in its sole discretion to disqualify any individual who tampers with the entry process.

40. In the case of the intervention of any outside agent or event which naturally changes the result or prevents or hinders it's determination, including but not limited to vandalism, Covid-19, natural disasters, acts of God, civil unrest, strikes; the Promoter may in its absolute discretion cancel the event and recommence it on the same conditions subject to State Regulation.